

Privacy Agreement mosega Quiz App

1. Object of this data protection statement

In this data protection statement, we, espoto GmbH (hereinafter referred to as "espoto"), wish to inform you about which personal data (hereinafter referred to as the "Data") will be collected for the use of the mosega Quiz App (hereinafter referred to as the "App", the "mosega App" or the "Quiz App") and how this Data will be processed or used, as well as which technical and organizational protection measures will be taken. You can also download this [data protection statement as a PDF here](#).

2. Controller/service provider

espoto GmbH processes personal data in compliance with the General Data Protection Regulation of the European Union (EU GDPR) as well as the German Data Protection Act (BDSG) and the German Telemedia Act (TMG). The responsible office is espoto GmbH, Am Luftschiffhafen 1, 14471 Potsdam, Germany. See also the imprint of the app.

Please send questions or comments regarding this data protection statement or regarding data protection in general to the following email address: support@espoto.com

3. Data collection and use in connection with the download of the app from the app store

Which data will be collected when downloading the Quiz App from an app store (google Play-Store and iOS App-Store) and the purposes for which it is used can be found in the respective data protection information of the app store. This information usually includes your user name, email address and customer number associated with the account you have registered with the app store, the date and time of the download, and the individual identification number of your device. The app store processes this data if this is required in order to download the App to your device.

We will not receive any notice from the app store in this regard.

4. Data collection and use in connection with registration or the use of accounts without login

You can use the downloaded mosega App either without logging in or by registering and creating a user account.

a. Account without registration

If you choose to use an account without registering, a random, non-existent email address will be generated and saved as your user account. However, you will unfortunately not be able to retrieve your progress in the quiz game after logging out of the App. This is only possible if you register and create a personal user account. Your number of points is limited to 3,000 if you do not use a personal user account to log in to the App. Beyond this limit, you will no longer be able to play any tasks. If you wish to continue playing, you must register.

The option of an account without registration is only possible once prior to your first login. Later, this option will no longer be available.

b. Registration/personal user account

If you want to use the mosega App via your own personal user account, you must first register in the App with your email address, a password of your choosing, and a user name (the "Login Information"). You are free to choose any user name you want but it must not be your real name.

We use the double opt-in procedure for registration. This means that your registration will only be finalized when you confirm a link contained in a confirmation email sent to you for this purpose prior to your registration. In this way, we ensure that only you, the owner of the email address, can register.

After successful registration, we will create a personal user account for you through which your progress in the quiz game and other information connected with the use of the App can be saved on our servers.

With your login data you can also identify yourself on other devices and use the Quiz App installed there with your user account.

You cannot log out on a device in the app itself. The login remains in the app until you log in with other login data or on another device with your login data.

After logging off, access to the information, saved in your user account, will only be possible by entering your password.

If you forget your password, you can use your email address to reset your password. To do this, click on the "?" on the login screen and follow the instructions.

As long as you do not log off, your login information will be saved in a "token" on your device, through which you can be identified so that you do not have to register again every time you use the App.

You can make changes to your personal user account by adding additional information within the account. Thus, you can, for example, enter your name, address or sex, select a team name or add a team photo in your user account. We use this data if we contact you and when you use the app as described below. The data will be saved on our server until you change the saved data or delete your user account.

5. Collection and use of data when using the Quiz App

When you use the mosega App, we collect and use the following data for the purposes described:

a. Submission of solutions

The solutions submitted by you in response to a task will either be compared with the model solution on your device or transmitted to our servers and saved and checked there. We will use the result of this check to calculate your points, which will be displayed in the high score list.

Your solution entries can also be viewed and checked in the Content Management System on our server by the respective organizer of the quiz game / event or by espoto GmbH for support purposes.

Please note: The quiz / event creator / organizer can request further personal data from you within the quiz / event by answering tasks. We would like to point out that this information is always provided voluntarily. Like all other game data, the data will also be processed by espoto and the implementing partner / organizer.

Partners / organizers / event and quiz game creators are generally obliged to strictly avoid personal data in events / quiz games / tasks. In particular, we ask that you do not provide any information about racial or ethnic origin, political opinions, religious or philosophical beliefs or trade union membership, genetic data, biometric data, health data or data about sex life or sexual orientation, or data about criminal convictions and crimes.

If you are requested to provide such data by answering a task or if such data is processed in the task itself, please contact support@espoto.com directly. If you decide to respond nevertheless,

you also agree that espoto and the organizer/event creator will process the corresponding responses.

b. Connection speed

We collect and use the speed of the Internet connection to your device to optimize the use of the app, especially when downloading event data and synchronizing with the server when uploading solution attempts. The connection speed is not transmitted to us.

6. Other uses of data

If you participate in an event via the App that is organized by espoto or by a partner of espoto, the employees of espoto or the employees of the partner can, for the purpose of carrying out the event / quiz game / application and providing support, access your data as described above and your data saved on our servers, and contact you during your participation in an event / quiz game / application by means of in-app push notifications. This is only possible if you have submitted your consent.

If you are one of the top ten best players of an event / quiz game / application, your rank, team name and statistics related to the tasks you have completed in the high score list will be shown to the other players of the event.

7. App permissions

To be able to use the mosega App with all the functions, the App requires the following permissions on your mobile device.

You can restrict the individual permissions in your device settings in accordance with your preferences, but the Quiz App might then only function to a limited extent.

The following permissions will be required by the App for the purposes described:

Permission	Purpose
Camera	The camera function of your mobile device will be accessed to scan QR codes and to take photos and videos if these are required to make team photos or to solve a task.
Memory	Permission to access the memory is required to save your pictures and videos on your device. This permission can also cause information concerning a quiz game / event to be saved on your device so that the App can also be played without an active internet connection (restricted).

8. Deletion of data

You can delete the information saved on your device at any time by uninstalling the App via your operating system. If you have activated a cloud solution to synchronize your device (e.g. Samsung Cloud or Apple iCloud), it may be necessary for you to delete the safeguard saved in the cloud to delete the data saved in the cloud.

Images taken with the Quiz App are saved on your device and are not automatically deleted from your device when the app is uninstalled. The mosega App is not authorized to do this under requested permissions. This is a security setting for the iOS and Android operating systems.

The information saved on our servers under your user account can be deleted at any time upon your request. Please write an email with your request to support@espoto.com.

9. Involvement of service providers

Your information will be shared with technical service providers (e.g. the App developer, server hosting, etc.) who support us in order to prepare the App and for the aforementioned purposes. They are chosen carefully by us and their engagement is formalized in writing. These service providers are obligated to follow our instructions and are controlled by us regularly.

10. Hockeyapp.net

One of our service providers is the platform Hockeyapp.net. In the case of an app crash, we receive crash reports via this platform. Crash reports help us to track and correct mistakes in the app. The following data will be transmitted to Hockeyapp.net during the app crash and communicated to us:

App name, version code, version, operating system, manufacturer of the device, model, type of crash, crash date, account ID, team ID as well as the team name, the set language, event ID and server time.

11. Your data protection permission

In order for espoto or a partner to collect and use your solution entries and to contact you, we need your consent, which we will ask you to provide during your registration.

You must be at least 16 years old to consent to the processing of your data. If you are not yet 16 years old, you confirm with this consent that you have asked your parents or another legal guardian for permission.

This consent is as follows/reproduced here:

Data protection consent

"I agree that when I participate in a quiz event / quiz application via the Quiz App my solution entries may be transmitted to espoto GmbH for technical operation and for the purpose of the interaction and displayed together with my user name, my team name and the team photo in their backend / content management system.

I also agree that my team name / username and my team photo may also be displayed on the devices of the other players of the event in their highscore view among the top 10.

I also agree that the respective company / partner or espoto GmbH itself may access the data I have transferred to the server for the purpose of implementing the respective application and for support purposes and may contact me via an in-app push message on the basis of this data during my participation.

I agree that other players can see my points and the number of right and wrongly solved tasks in an event, compared to myself, in the highscore and in the statistics of the app.

With reference to point 5.a of this declaration, I agree that the provision of further personal data in events and tasks, e.g. when entering a solution, when entering a chat message or when sending a photo, is always voluntary and these entered personal data are also processed by espoto GmbH and the organizer / event creator.

I agree that in case of an app crash data can be forwarded to Hockeyapp.net and evaluated by espoto.

I can withdraw this consent at any time with effect for the future."

12. Withdrawal of your consent

If you want to withdraw your consent, please send your withdrawal request, if possible, to the email address support@espoto.com.

Following withdrawal of consent, you can unfortunately no longer take part in events / quiz games via the Quiz App, because the App relies on the collection and use of your solution data, and we will delete the user account concerned.

However, you can register in the App again at any time and resubmit your consent.

Once we receive your withdrawal request, we will delete any data concerning you on our server. If you wish, please delete information on your device as per paragraph 8 above because we are unable to do this.

13. Data security

We use technical and organizational security measures to protect saved or collected personal information, particularly from accidental or deliberate manipulation, loss, destruction or attack from unauthorized persons. Our security measures are continuously improved in accordance with developments in technology. In particular, data transmission between the App and our servers is always encrypted in order to prevent access by unauthorized third parties. In particular, data transmission between the app and our server is only encrypted to prevent access by unauthorized third parties.

The data saved on your device will be protected from unauthorized access by the technical security measures of your device's system, particularly by means of encryption. Please note that we do not have any possibility of control or access that can enable us to check that these measures used by your device, operating system and any security software you have installed provide sufficient protection in any individual case.

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